



## The online people booking system for volunteering

Slivers-of-Time is the online system for creating talent pools of people for volunteering.

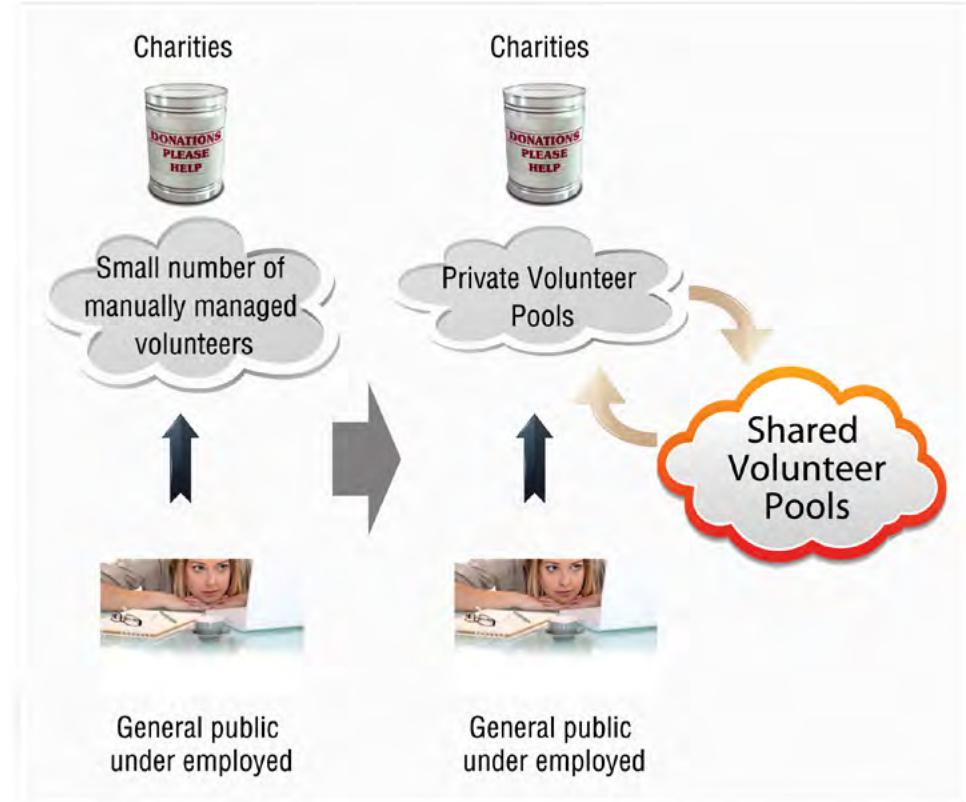
Our platform helps you get access to vetted volunteers with the right skills that can be booked instantly and precisely for the time required.

We enable Charities to deliver massive amounts more from volunteers and deliver more value than they can do today.

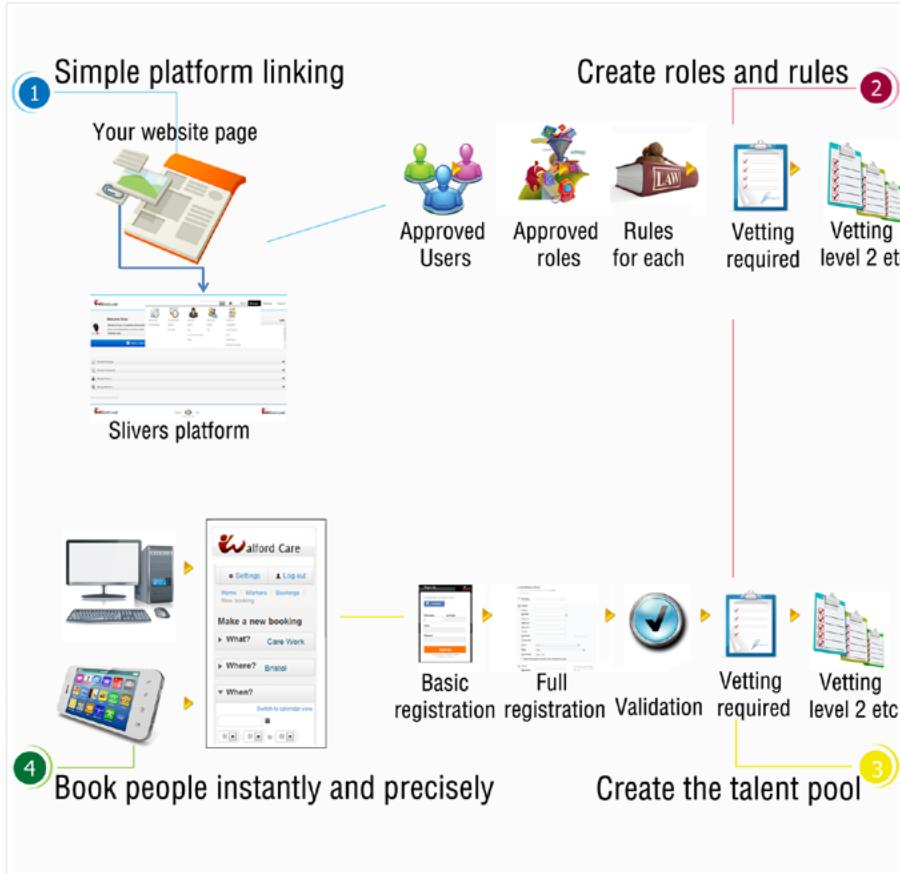
Charities can create a talent pool of vetted volunteers that can be instantly booked to perform a volunteering task.

We open the whole model to new ways of volunteering, unleashing the power of thousands of people who want to volunteer but who are not being used.

Slivers-of-Time gives volunteers the choice of when they want to give time hour-by-hour around their other commitments.



## It takes just four easy steps



### We enable:

- Tracking the vetting of volunteer candidates
- Self-service booking of vetted volunteers for tasks
- A productivity tool for charity administrators
- Employee volunteering outreach in the community for companies with CSR programs
- Mobile access to the platform so we can provide faster, “on the road” services
- Inbuilt reports and integration into external systems

### The payback for any organisation using this platform is:

- Reduced volunteer management overheads
- Improved service: Immediate booking of the right available resource
- Detailed reporting to funders and trustees

### Increased utilisation of volunteers

Many charities are limited in the number of volunteers they can actively use because of the management burden for their administrators.

With so many charity budgets and donations being squeezed this really helps make the budget go further and help even more people who need it.

### Improved experience for volunteers

Slivers-of-Time gives volunteers the choice of when they want to give time hour-by-hour around their other commitments. We open the whole model to new ways of volunteering. Unleashing the power of thousands of people who want to volunteer but who are being under-used.

## Step 1: Simple platform linking



The Slivers-of-Time platform is a web-based application that can be customised to match your branding and linked from your other websites to create a seamless experience to site visitors.

Secure, robust and reliable.

## Step 2: Create roles and rules

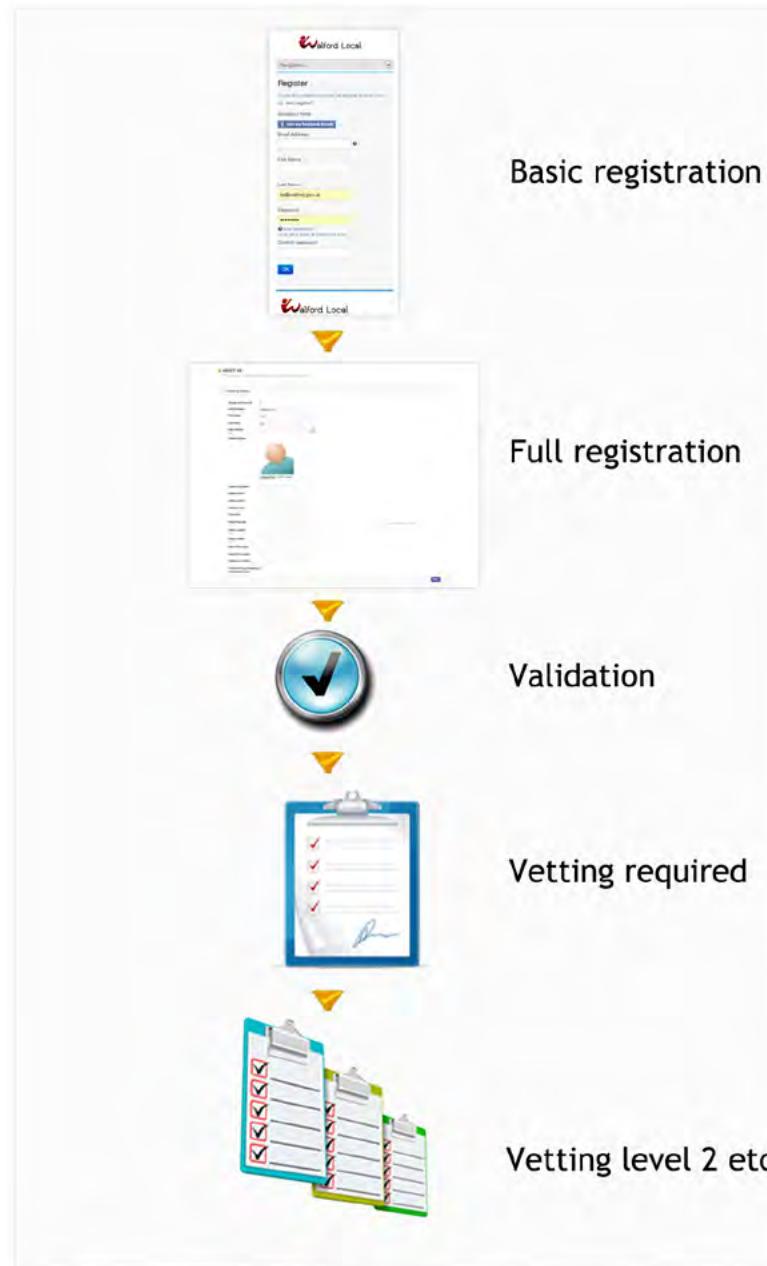


Slivers-of-Time helps you create private or shared talent pools of people ready and available to volunteer.

These people can be from your local company staff, the general public, or partner charity volunteers.

This is done through defining roles, rules and the approval process for your volunteers.

## Step 3: Create the talent pool



Administrators can be given full management of the full process - such as registrations, bookings and vettings.

Slivers-of-Time enables approved people to update their hour-by-hour availability to volunteer.

This enables truly flexible and even last-minute volunteering.

Approved people or organisations can then search for and book people from your talent pool for specific requirements.

Once a request for help has been made, volunteers are alerted instantly and can confirm the booking by text or email, or even by phoning an administrator to do it on their behalf.

## Step 4: Book people instantly and precisely



Our system also transforms itself so it is optimised for use from the PC at your desk, a tablet on the shop floor, or from a smartphone on the move so you are always just a click away from booking the best available volunteers when you need them.



## Who does what?

There are three major roles that make Silvers-of-Time work:

- An administrator creates the roles and rules during set up that everyone else will follow
- A person who needs a task done makes books people to perform the task
- A person who is willing to volunteer to do this task accepts the booking.



### Administrator

Manage the “set up”  
Manage the roles and rules  
Manage the partner network  
Approve the talent tool



### Task Manager

Set up your requirements  
Just use the approved talent pool  
Give feedback on how the talent did  
Access accurate management information  
Approve the talent tool



### The Talent

Tell us about your background and talents  
Tell us what you want to do  
Maintain your availability in your profile  
Respond promptly to the offers made

## Key Features

### Volunteers

- Update hour-by-hour availability to volunteer
- Set location and role preferences
- Personal volunteer profiles
- Timesheet and booking schedules
- Live email and text confirmations

### Self-service

- Volunteers can be self-booked once approved
- Timebanking and volunteering platform
- Support for multiple users and advocate accounts
- Multiple charity or “one charity” volunteering

### Administration Service

- Manage all volunteer activity and information
- Web portal to publish opportunities
- Manage vetting and approvals
- Schedule re-occurring sessions
- Extensive reporting available
- CSV and Excel data exporting

### Fully configurable and customisable system

- Web-based. No Installation required
- Secure hosted web services
- Responsive design for mobile and tablets
- Integrate with other organisations to form community

## Business Case

Our technology helps charities to more efficiently manage volunteers and achieve their goals by:

### Delivering new business models and services

- Facilitating flexible volunteering
- Creating person-to-person care
- Integrating self-service and admin based models

### Increase customer experience

- Managing urgent and irregular volunteer requirements
- Provide last minute volunteering
- Reduce number of “un-staffed” volunteer opportunities

### Reduced the cost of volunteer management

- Listings site to advertise volunteer opportunities
- Complete feedback loop to enable complete reporting
- Enables a charity to manage many more volunteers
- Generate more volunteer opportunities

### Enhanced brand value for employees and in the community

- Increasing the use of volunteers in your community
- Ensure local employer volunteering is only given to authorised charities

## A fast Solution to launch and integrate

Our platform can interface with existing HR/Workforce Management systems so an organisation can have one @reporting system for all volunteering. All data stored on our systems belongs to the relevant Charity. It can be exported to them at any time.

A Slivers-of-Time system is easily launched. Unless local hosting is specifically required, it can be run from our highly secure data centre but configured, branded and coloured to your requirements. It is available over any internet connection from a PC, Mac, tablet or smart phones for users to access anywhere at any time.

We know that getting the Slivers platform off the ground is not just about the technology. It's about the people who will use it, processes to support it and getting it going. Our team combines technical developers, operations managers, project managers and marketing expertise. We have the team who can help you. We have been at the heart of implementations by corporates, councils and charities.

## Case Study: Breakaway for Carers, Hertfordshire.



A system for carers to book breaks is showing how the internet can help personalise care.

The idea fits neatly with the personalisation of social care, by enabling service users to purchase services online directly from care workers at mutually convenient times.

Tim Anfilogoff, Head of Community Well-being at Hertfordshire Council, came across the Slivers-of-Time concept when he was bidding to become one of the Department of Health's demonstrator sites for testing new ways of providing breaks for carers. "It became blindingly obvious when we looked at slivers that it was a mechanism that would turn something complicated into something easy," he says.

The council's Breakaway for Carers service says would-be volunteers now know that they only need to give up time when they can. "It has helped because we can tell people they can give the time they want when they want to," says Breakaway manager April Parrott. "And the carers like it too. At first I thought we'd struggle to get people online because of the amount of older people we have but I have been surprised by the number who choose to use it."

As more volunteers are attracted by the flexible approach, more carers can be given a break. "*The costs of running a service like this are minimal compared with the benefits of keeping 100 or so clients in their home, even for just six months longer,*" says April Parrott.

One of those who has taken to the online approach is Jeanette Grenby. She says booking a volunteer sitter online has "made the most fantastic difference" to her life. She cares for her 77-year-old husband Trevor, who has Alzheimer's and Parkinson's disease. "I use it on an ad hoc basis if I want to go to the hairdresser or go out in the evening," she says. "I can book some time on the computer and get out of the house and stop thinking about Trevor for a few hours - the alternative is being imprisoned here."

## Case Study: WRVS Care Bank Scheme



Slivers-of-Time and WRVS launched the Care Bank pilot to provide ‘time credit’ rewards for those who use their time to help older or vulnerable people, bringing the community together to help each other.

Volunteers who register with CareBank help out with things like shopping, driving, housework and gardening. In return for this, they gain time credits that can be used for the volunteers’ own or their family’s support in the future.

## About Us

We are focused on helping our clients achieve their goals better by transforming the way organisations recruit, manage and utilise their people.

As a social enterprise though, we would add the words “with a heart”. We think that the best way to help our clients as well as our society and economy to improve is by untapping the massive available talent pool eager to work - flexibly and at the last minute.

Our approach is by helping people to build their experience by combining any amounts of work or volunteering from multiple organisations. The more people we can get building their experience, even a sliver at a time, will help them, and our businesses, charities and public organisations to pull together to build a strong economy and community.

Call us now to get started. 0207 954 9295

Or visit [www.slivers.com](http://www.slivers.com)



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